

Session	Day 19 May 2016: EQUASS implementation strategy		
Morning session 09.00 – 12.30	EQUASS 2018 concept on Quality	<ul style="list-style-type: none"> • EQUASS 2018 principles and criteria • EQUASS 2018 indicators • Rationale of EQUASS 2018 assessment methodology • Comparison EQUASS 2012 system and EQUASS 2018 system • EQUASS 2018 certification programs 	Objectives: <ol style="list-style-type: none"> 1. Understanding EQUASS 2018 principles, criteria 2. Understanding requirements for EQUASS 2018 certification 3. Understanding the function of EQUASS 2018 indicators 4. Understanding method of assessment
			Methods: Presentation (with PPT) Workshop: Clarification of EQUASS assessment methodology
Afternoon session 13.30 – 17.00	Self-evaluation process and outcomes	<ul style="list-style-type: none"> • The process and procedures of self-evaluation (EQUASS 2018 assurance) • Data analysis • Facilitating the consensus meeting • Reporting the self-evaluation outcomes. 	Objectives: <ol style="list-style-type: none"> 1. Understanding the method / process and procedures of self-evaluation
	External auditing	<ul style="list-style-type: none"> • EQUASS 2018 application • Documentation review • Site visit • Assessing the practice of implementation • Assessing results • Organising interviews and site visit. • Reporting the findings of assessment and 	Objectives: <ol style="list-style-type: none"> 1. Understanding the role of the social service provider in external auditing 2. Understanding the role of the auditor in the external auditing process 3. Understanding the method of assessing the practice of implementation 4. Understanding the method of assessing results
			Methods: Presentation (with PPT) Exercises, feedback discussion